



Choosing Your PHARMACIST IT'S YOUR **RIGHT**

Your Freedom of Choice

What does this mean?

◆ No one has the right to:

- ✓ **Force you to see another** pharmacist against your wishes.
- ✓ **Urge you to go to another** pharmacist by promising you gifts and services
- ✓ **Pressure you with threats** or by denying your rights (e.g., a service provided exclusively to patients of the retirement residence).

- ◆ If you move into a retirement residence, **you have the right to keep** your pharmacist.
- ◆ If you decide to switch to another pharmacist, **the decision is yours alone.**



**NO ONE SHALL
DENY YOU
THIS RIGHT.**



ORDRE DES **PHARMACIENS** DU QUÉBEC

Présent pour vous



Choosing Your Pharmacist

Make your choice based on:

- ◆ **His or her supervision** of the drugs you are taking
 - ✓ Does the pharmacist ask you questions?
 - ✓ Does he or she make sure you understand what you're taking and why?
 - ✓ Etc.
- ◆ His or her capacity to **answer your questions**
- ◆ His or her **availability**
- ◆ The **trust you have** in him or her

You have rights and we can help make sure they are upheld.

Has someone suggested that you switch to another pharmacy and asked you to sign some papers?

- ◆ Take the time to read the documents over.
- ◆ Feel free to ask any questions you may have.
- ◆ Never sign a document you do not understand, even if someone is pressuring you to do so.

Is a pharmacist exerting strong pressure on you or someone you know to switch to another pharmacy?

Do you have questions concerning this issue?

Contact the Ordre des pharmaciens du Québec's investigations department (Direction des enquêtes).

Montréal area: 514 284-9588

Toll free: 1 800 363-0324

Email: syndic@opq.org

> WWW.OPQ.ORG



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